



Cyngof Tref Y Trallwng Welshpool Town Council

Y Porth i Gymru | The Gateway to Wales

WELSHPOOL BUS STATION PROPOSALS

BUS SURVEY REPORT



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Dated 5th January 2018

FINAL ISSUED COPY



1. Introduction

Following the workshop held at Welshpool Town Hall to consider the location of a new bus interchange a survey/consultation has been conducted with local residents to gain their views on the possible location of this facility.

This report sets out how the survey/consultation was carried out and the results gained from it.

2. Remit of the survey

The Survey was requested by the Welsh Government and was to fulfil the remit set out below:

- i) To give the chance to Welshpool & District residents the opportunity to give their opinion on the location of any new central bus interchange.
- ii) To offer 3 locations seeking only comments on location and not design.
- iii) To offer the consultation via the local press, social media, local web sites and via an open day at the Town Hall.
- iv) Some trips were done on the Town Bus to gain passengers views.
- v) A survey monkey is to be provided on the Town Council Web Site.

3. Method of survey

The methods used to gain consultation responses was:

- i) Local press leases to the County Times and to the Shropshire Star.
- ii) Posting regularly on facebook (Welshpool Melting Pot and general).
- iii) Issuing a press release to each local Community Council around Welshpool.
- iv) Posting information on Welshpool Town Council Web Site.
- v) An open day held in the Town Hall on
- vi) Copies of the booklet and a copy of the plan available at the Tourist Information Centre for the entire period of the consultation.
- vii) Ideas outside the remit were not sought.

4. Options considered

The options considered in the consultation were:

- A Berriew Street Car Park
- B Church Street Car Park (without noting where)
- C Broad Street/High Street

From the public consultation there were two other sites suggested as worthy of consideration which are:

- a) The main line railway station.
- b) The car park at the back of the Town Hall (Seven Stars Road)



5. Welshpool Town Council

Welshpool Town Council discussed the consultation on Wednesday 21st December 2018 and their response is set out below:

6. Summary of results

The results received from the survey were:

Number of responses:

Q	Question	Welshpool	Local	Further away
1	Where do you live?	59.88% (97 people)	33.95% (55 people)	6.17% (10 people)

Q	Question	Yes	No	Not sure
2	Do you think Welshpool needs a central bus interchange?	88.51% (145 people)	2.47% (4 people)	8.02% (13 people)

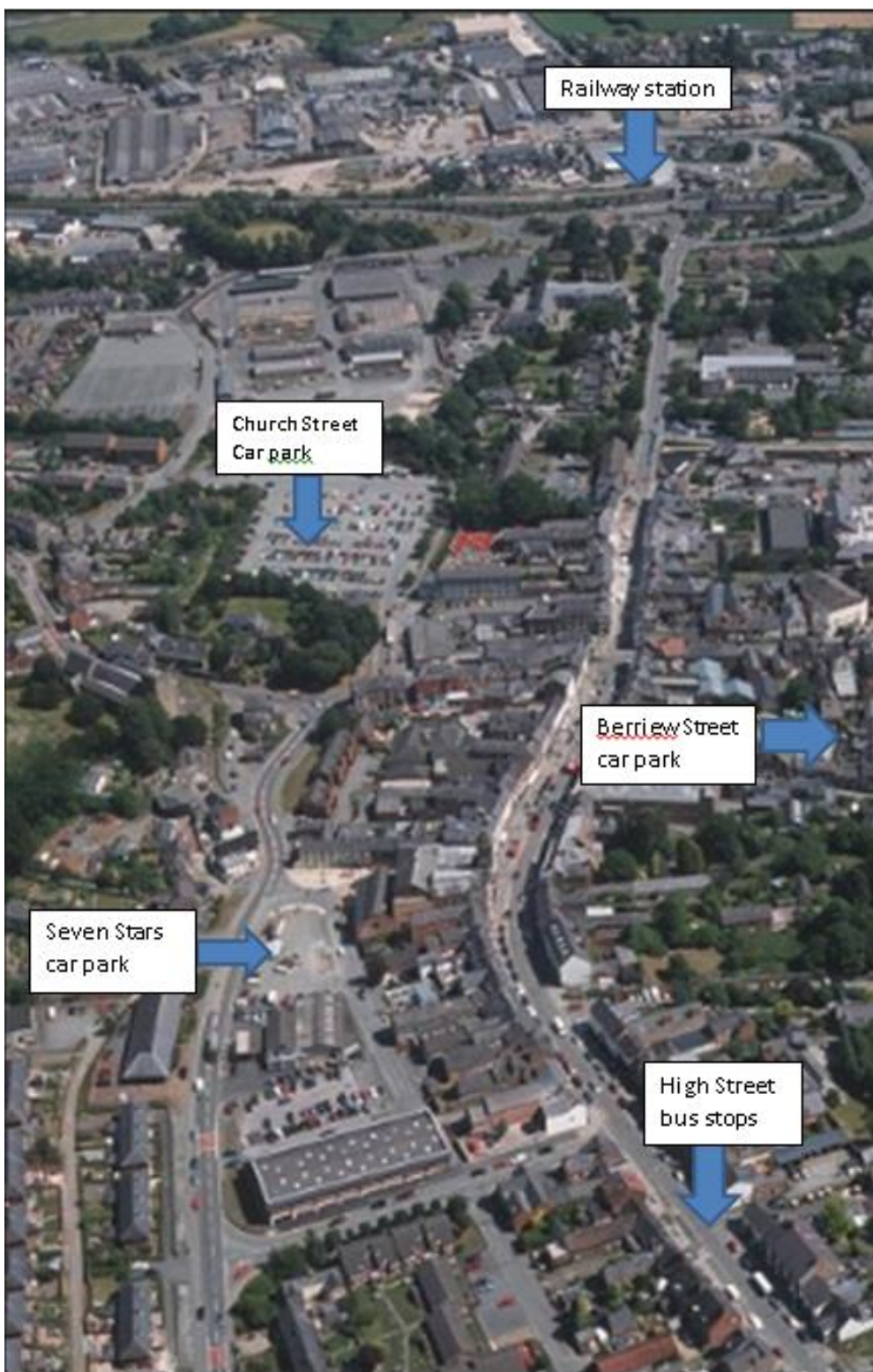
Q	Question	Option A	Option B	Option C
3	Which location is the option you prefer?	2%	94%	4%

The comments made on Facebook are attached at appendix D.

From the results of the public consultation and the comments received the substantial support is for a bus station located next to the Tourist Information Centre and Public Toilets in Church Street.



APPENDIX A



Consultation options	Other options suggested
Berriew Street Car Park	Seven Stars car park
Church Street Car Park	Railway Station
High Street	



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WELSHPOOL BUS STATION PROPOSAL – WHERE SHOULD IT BE?



This survey is being conducted for Welsh Government,
Powys County Council and Welshpool Town Council.

Please return your vote by no later than Friday 4th January 2019

You can vote by either:

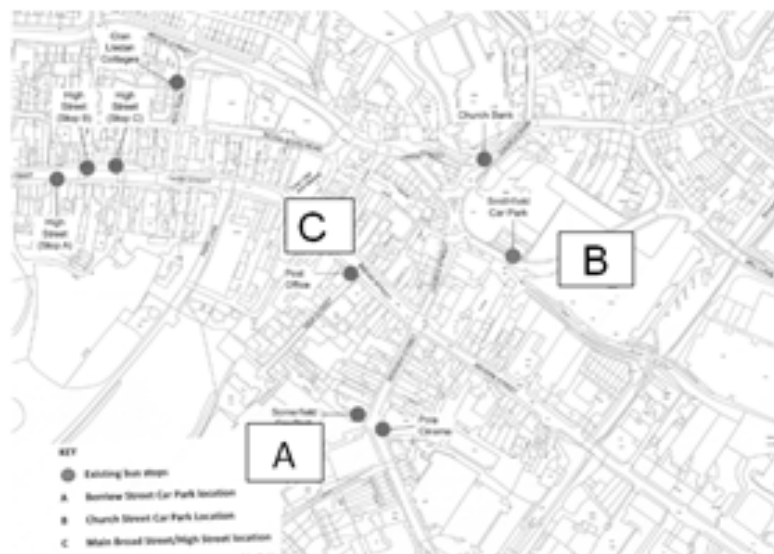
- i) Calling at the Tourist Information Centre
 - ii) Delivering your survey form to the Tourist Information Centre
 - iii) Sending your survey form back to Welshpool Town Council
Triangle House Union Street Welshpool SY21 76PG
- or
- iv) go online to www.welshpooltowncouncil.gov.uk



Possible locations for a bus station interchange:
 (this is not a survey on design but on a preferred location)

Please return this form with your preferences:

Here is the map showing the locations on offer:



Do you:

Live in Welshpool	
Live within 10 miles of Welshpool	
Live further afield	

Do you think Welshpool should have a central bus interchange

YES		NO		DON'T KNOW	
-----	--	----	--	------------	--

If yes please put your preferences for location in order 1 – 3

FIRST CHOICE	SECOND CHOICE	THIRD CHOICE

Any person may complete this survey.
 Thank you for your time.



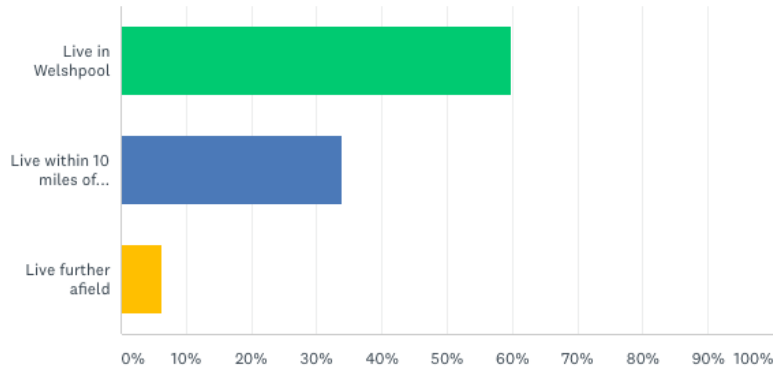
APPENDIX C

Q1

Customize Save As

Do you:

Answered: 162 Skipped: 0



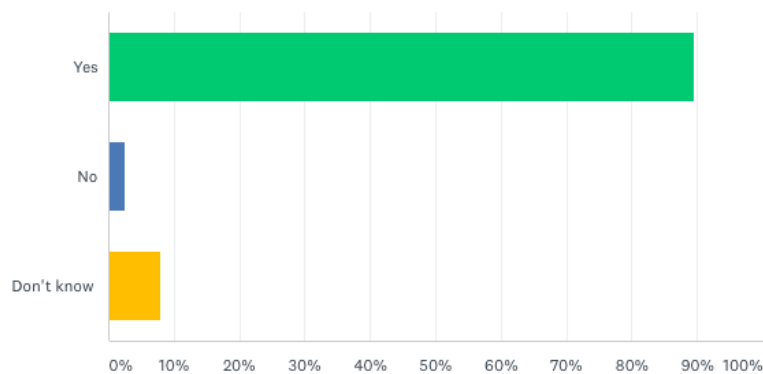
ANSWER CHOICES	RESPONSES
Live in Welshpool	59.88% 97
Live within 10 miles of Welshpool	33.95% 55
Live further afield	6.17% 10
TOTAL	162

Q2

Customize Save As

Do you think Welshpool should have a central bus interchange ?

Answered: 162 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	89.51% 145
No	2.47% 4
Don't know	8.02% 13
TOTAL	162



APPENDIX D



Robert Andrew Robinson uploaded a file.

13 December at 12:58

Good afternoon.

Welshpool Town Council has been looking to have a central bus station for some time now and it is a policy within the Town and Community Plan 2017-2022.

Discussions have taken place and a workshop held with Welsh Government, Powys County Council, local Councillors and bus operators in attendance. Due to time constraints in the planning of this new facility this survey needs to be completed by 4th January 2019 – not ideal but I am sure all will rise to the challenge of taking part.

I attach the survey sheet which is seeking to gain views simply on the location of a bus station – not the design which will follow.

The survey can be completed by:

Online – www.welshpooltowncouncil.gov.uk (news item)

Paper – call and see the Tourist Information Centre

Kind regards.

Robert



bussurvey-1.pdf

PDF



Ian Parr Surely it's got to be put in church street Carpark !!! So to increase the chaos already around there 🤔🤔😂😂

Like · Reply · 5d



John Firth Out of curiosity how many buses would actually use it? Apart from the town service, there are the 2 hourly services to Shrewsbury and Newtown, plus the 2 hourly to Oswestry and the service to Llanfyllin and beyond and the daily National Express. I can't... [See more](#)

Like · Reply · 5d



Kevin Hardy Add T 12 which replaced the 71 Every two hours roughly to Newtown and Machynlleth 81 to Newtown by various routes and half hourly Town Service That is well used and calling in Berriew st will increase pressure on the driver in heavy traffic to keep to ... [See more](#)

Like · Reply · 5d · Edited



John Firth Kevin Hardy Good point - Never used the buses so I wouldn't know what's best, just a logical comment from me

Like · Reply · 5d



Bryan Owen Are the services buses coming Aberystwyth, Newtown going to use this bus stop, turnin left trying to get into Berriew street car park from Newtown is going to be a night mare I seen the mayhem last summer when a 6 wheel lorry tried to turn right from Berriew street car park. He missed to turn right as the turn was too tight and had to reverse back and turn left to go to the cross.

Like · Reply · 5d



Write a reply...



Phil Quinn Why bother they pull up any where they like.

Like · Reply · 5d

Jim Sharman Instead of everybody moaning about the negatives of the buses. Just complete the survey. Usually there is a comments box put your moans and groans in there!

Like · Reply · 5d · Edited



Ian Parr Jim Sharman. I'll only moan about the buses when my bus pass turns up 😂😂😂😂 I'm more concerned about adding to the existing chaos on the one way by church street 🙄🙄

Like · Reply · 5d



Ian Parr If it goes there 😞😞😞

Like · Reply · 5d · Edited

↩ View more replies



Write a reply...



Robert Andrew Robinson For information: Welshpool has the opportunity to have a bus station paid for by the Welsh Assembly. We do not get the money for anything else. At present if you want a bus to one place you go to bus stop no 1, if you want to go to another place it is bus stop no 2 and so on. With all the buses going through one place all will know where to catch the bus, in particular tourists. The central bus point will not be replacing the other stops - they will remain in use.

Like · Reply · 4d · Edited





Kevin Hardy Looks a usual shambolic effort at a supposed survey Unless my glasses seemed up, No name required on the form so anybody could duplicate. As it's WG money being spent I can see a point in having a survey open to all but my bet is few bus passengers have been informed over this survey, As a regular bus user all over the region it's not hard to see that a lot of elderly with bus passes use the service, How many use the Internet , visit the TIC etc, in short will they know, Perhaps I'm surmising wrongly You Had Councillors On Trains with surveys, have they been on the bus services, In short again, Is this survey a total waste and decision already made.

Like · Reply · 3d



Kevin Hardy So far ,I've not met a single bus user who has a clue about this Survey Only one signed who was a Bus Driver said Nothing Wrong with it as it is , If the Welsh Govt want to waste money as it's the Bus Station or nothing Dosent that demonstrate just what's wrong with a lot of Public institutions, Could Welshpool, spend on something more useful, ?

Like · Reply · 3d · Edited



Robert Andrew Robinson For information : If the money available from Welsh Government is not spent on a bus station for Welshpool it wil go somewhere else and not in Welshpool.

Like · Reply · 3d



Kevin Hardy Robert Andrew Robinson it's the year of the Bus Station,

Like · Reply · 3d



Write a reply...



Nicholas Davies ✨ if the bus stn was built in berriwe street car park, then surely people getting off the bus there, would walk up new street into the town centre, thats what the town centre needs, MORE PEOPLE

Like · Reply · 2d



Kevin Hardy You're quite right in that they probably would, and think that was the WTC's main point. You have to get people on the buses for a start and making them later by adding to time getting in and out of Berriew CP won't help in busy times and they struggle ... [See more](#)

Like · Reply · 2d · Edited



Bryan Owen I thought that when Tesco's and the one-way system was being built. There were plans for the bus station to be built on the small car park by the TIC. What has happened to these plans now!!!

Like · Reply · 2d



Nicholas Davies 🌟 **Kevin Hardy** where ever the bus station goes, it will be prone to vandalism and a good meeting place

Like · Reply · 2d



Kevin Hardy **Nicholas Davies** Probably but the Berriew St CP is rather hidden away and rather darkish whereas the Car Park Bus Station, Hopefully on the left hand side of the link road is more visible and cars passing most of the time, They could get rid of the eyesore grass which needs cutting and replace with more car spaces the Bus Station has taken, Wouldn't worry the Berriew has already been chosen I suspect,

Like · Reply · 2d

Nicholas Davies 🌟 the car park behind the town hall would be more central

Like · Reply · 2d



John Firth Yes but access isn't brilliant and it's too small.

Like · Reply · 2d



Nicholas Davies 🌟 **John Firth** we don't get that many buses through Welshpool

Like · Reply · 1d



John Firth [Nicholas Davies](#) I meant the the access is small to be able to get a bus in there - I know there are few buses into Welshpool. Also, bearing in mind, proposed changes to the one way system it would be difficult for buses turning right at Seven Stars.

Like · Reply · 1d



Kevin Hardy [Nicholas Davies](#) it's not Piccadilly Circus but maybe more buses than people think and most are through services,

Like · Reply · 1d



Write a reply...



Kevin Hardy Having spoke to quite a few people on the buses and nobody has a clue about these surveys,How many old people use the internet How about sticking a few posters on the buses Thers not that many of them The Bus Companies could have done it thats if they ... [See more](#)

Like · Reply · 1d



John Firth Of consideration has to be what, if any, the one way system changes have an effect. The current bottleneck will be moved somewhere else no doubt. I suspect a decision has already been made on where the bus station is to be. I think the sensible one would be the old Spar car park. Berriew street would be a waste of time but I wouldn't be surprised that's where it will be.

Robert Andrew Robinson For information: This is only the first few days of the consultation, the County Times will carry information next week. Consideration to the new one way system arrangements, but company issues and the rest are being taken into account. The report on the final outcome of the survey will be published as we always do.

Like · Reply · 1d



Kevin Hardy [Robert Andrew Robinson](#) The bus companies will have leaflets to issue to passengers or stick on windows on the buses then?