



Cyngof Tref Y Trallwng Welshpool Town Council

Y Porth i Gymru | The Gateway to Wales

WELSHPOOL STATION PROPOSAL

RAIL SURVEY REPORT



contents

1. Introduction	page
2. Remit of the survey	page
3. Method of survey	page
4. Options considered	page
5. Welshpool Town Council	page
6. Summary of results	page
Appendix A – map of location	page
Appendix B – copy of survey	page
Appendix C – results chart	page
Appendix D – Facebook posts	page

Dated 4th February 2019



1. Introduction

Following various meetings held at Welshpool to consider a scheme of improvements for Welshpool Station a survey/consultation has been conducted with local residents to gain their views.

This report sets out how the survey/consultation was carried out and the results gained from it.

2. Remit of the survey

The Survey was requested by the working group and was to fulfil the remit set out below:

- i) To give the chance to Welshpool & District residents the opportunity to give their opinion on Welshpool Station and the main line rail service.
- ii) To offer the consultation via the local press, social media, local web sites and via meeting people on trains.
- iii) To provide a survey monkey on the Town Council Web Site and the Shrewsbury Aberystwyth Rail Liaison Committee Web Site.

3. Method of survey

The methods used to gain consultation responses was:

- i) Local press leases to the County Times and to the Shropshire Star.
- ii) Posting regularly on Facebook (Welshpool Melting Pot and general).
- iii) Issuing a press release to each local Community Council around Welshpool.
- iv) Posting information on Welshpool Town Council and the Shrewsbury Aberystwyth Rail Liaison Committee web sites.
- v) Meeting passengers on the trains.
- vi) Copies of the booklet and a copy of the plan available at the Tourist Information Centre for the entire period of the consultation.
- vii) Ideas outside the remit were not sought.

4. Survey

The survey document which was issued had been agreed in advance by the working group.

A copy of the survey form is attached.



5. Welshpool Town Council

Welshpool Town Council discussed the consultation on Wednesday 16th January 2019 and their response is set out below:

The Town Council supports a review of the facilities at Welshpool Railway Station with particular reference to car parking, access for disabled and improvements to ticket machines, shelters and other passenger facilities.

6. Summary of results

The results received from the survey were:

Number of responses:

Question	YES %	NO %	N/A %
Do you use the train regularly?	82	17	1
Do you travel East (inland)?	96	4	0
Do you travel West (coast)?	63	33	4
Do you live in Welshpool?	54	46	
Do you live within 10 miles of Welshpool?	0	0	0
Do you live further afield?	46	41	13
Are you using the service for work or commuting?	32	58	10
Are you using the service for leisure?	85	14	1
Does the existing station meet your needs?	24	71	5



Rating different station facilities and how important they are to you:

Facility	Very Important %	Important %	Not so important %
Car Parking	72	6	22
Drop off and pick up point	53	23	24
Bus integration	41	20	39
Shelters	77	11	12
Booking office	46	22	32
Ticket Machines	64	19	17
Good access	80	8	12
Good disabled access	65	9	26
Lifts	33	20	47
Good signage and information	76	9	15
Toilets	62	17	21
Café	33	24	43
Vending machines	23	19	58
CCTV	69	14	17
Help point (speaking to a person)	60	14	26
Clean environment	82	8	10
Seating on the platform	77	13	10
Under cover areas on the platform	84	4	14

The comments made on Facebook are attached at appendix D.



STATION LOCATION





**SHREWSBURY AND ABERYSTWYTH RAIL
LIAISON COMMITTEE**



**WELSHPOOL STATION
IMPROVEMENT PLAN**

**Please can you complete this short study
to inform a report to be submitted to
Wels Government in February 2019**

SUPPORTED BY WELSHPOOL TOWN COUNCIL



CONSULTATION FORM:

(please tick appropriate boxes)

	YES	NO	N/A
Do you use the train regularly?			
Do you travel East (inland)?			
Do you travel West (coast)?			
Do you live in Welshpool?			
Do you live within 10 miles of Welshpool?			
Do you live further afield?			
Are you using the service for work or commuting?			
Are you using the service for leisure?			
Does the existing station meet your needs?			



**What facilities are most important to you at the station
(1 poor to 5 important)?**



Car Parking	
Drop off and pick up point	
Bus integration	
Shelters	
Booking office	
Ticket Machines	
Good access	
Good disabled access	
Lifts	
Good signage and information	
Toilets	
Café	
Vending machines	
CCTV	
Help point (speaking to a person)	
Clean environment	
Seating on the platform	
Under cover areas on the platform	





The Shrewsbury Aberystwyth Rail Liaison Committee works with the rail operators and Welsh Government to achieve a better rail service for everyone. The full hourly train service with new rolling stock is due to be with us in 2022/2023. The main line station at Welshpool is the focus of our current attention and we are seeking your views on what improvements could be made to Welshpool Station into the future.

So that we can produce a completed business case and plans with costings we would welcome your views.

Thank you for your time

CONSULTATION ENDS ON 31st January 2019

You can return this survey to:

Email: wtcouncil@btinternet.com

By Hand: Tourist Information Centre

Post: Triangle House Welshpool SY21 7PG

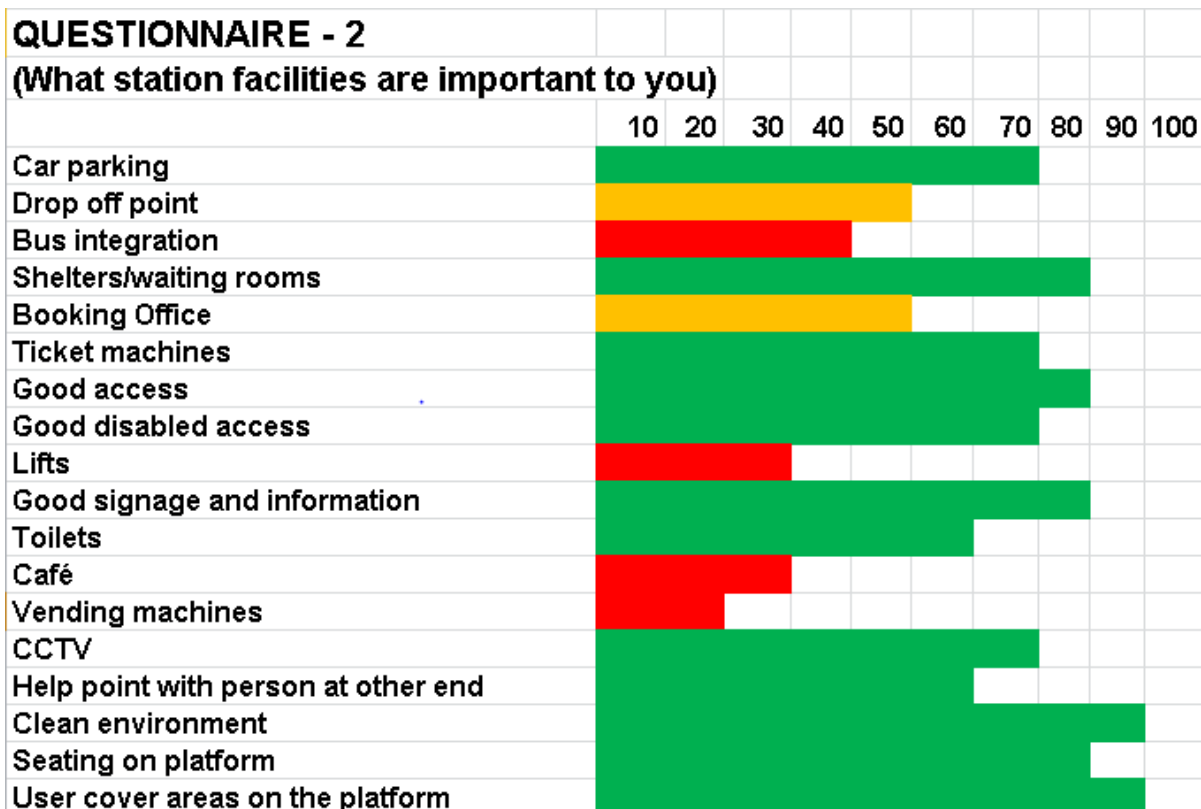
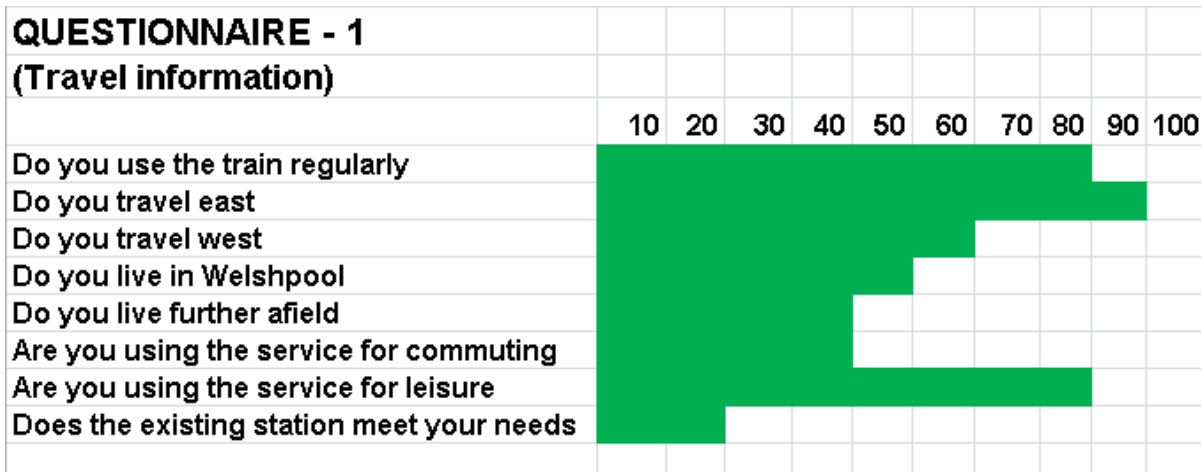
Web site : www.welshpooltowncouncil.gov.uk

Produced by the Shrewsbury Aberystwyth Rail Liaison Committee with Welshpool Town Council:

www.welshpooltowncouncil.gov.uk



APPENDIX C





APPENDIX D

FACEBOOK POSTS

Information on survey to inform improvements to Welshpool Main Line Station:

There are plans being put together by Welsh Government and the Shrewsbury Aberystwyth Rail Liaison Committee working with Welshpool Town Council.... See more

SURVEYMONKEY.CO.UK
Railway Station Survey / Welshpool Town Council
Take this survey powered by surveymonkey.com. Create your own surveys...

293 People reached **19** Engagements **Boost Post**

Aaron Bernard Completed 😊 can they hurry up with the new trains I am currently sat in an antique of a train from Telford to Shrewsbury it's not the usual train type but it can't run on the Shrewsbury to Aber route so at least I can change to a better class of train at Shrewsbury

Like · Reply · 4w



Aaron Bernard Drafty and cold I feel for the poor people heading up to north wales coast on this



Aaron Bernard Better train at Shrewsbury but why does it smell so bad 🤢🤢🤢

Like · Reply · 4w



Write a reply...



Jean Pacey Wots the point _if there is no train or no driver or trains are broken or 2 instead of 4 carriages I repeat wot is the point!!!!!!

Like · Reply · 4w



Claire Powell Fingers crossed it will be a Dementia Friendly and fully accessible station 😊

Like · Reply · 4w

Robert Andrew Robinson 🏠 For information: The Town Council is already working with the Cambrian Rail Partnership to ensure the station will meet in full the Dementia Friendly Status for the station. The Welshpool Dementia Group is also involved.

Like · Reply · 4w



Claire Powell Robert Andrew Robinson I thought so as it's same situation in Newtown! 👍

Like · Reply · 4w



Robert Andrew Robinson 🏠 For information: Welshpool Town Council has a Dementia Plan and working towards completing it. The Dementia Group is supported by the Council and together are moving forward. Signage, publications etc are no almost all Dementia Friendly. Loads still to do.

Like · Reply · 4w

Jennie Willson Steve Willson

Like · Reply · 4w

David Ward A decent train service now is what's needed!! The over crowded & cancelled trains are a disgrace!! The so called Welsh government is blaming the rolling stock! Surly the rolling stock should have had a thorough inspection before it was taken from Arriv... [See more](#)

Like · Reply · 4w



Graham Spencer Not much use doing up the stations when they cant even get trains to arrive 😞

Like · Reply · 4w



Graeme Paddison A nice warm waiting room to wait for the delayed and/or non existent train service

Like · Reply · 4w



Write a comment...

